

This Media Guide outlines Halifax International Airport Authority's (HIAA) current media policies and procedures, and provides contact information for other transportation agencies and airlines.

Halifax International Airport Authority

HIAA officially assumed operation of Halifax Robert L. Stanfield International Airport on February 1, 2000, under a 60-year lease with Transport Canada. Halifax Robert L. Stanfield International Airport is Atlantic Canada's principal full-service airport providing passengers and cargo clients with access to markets across Canada, the United States and Europe. It's the only airport in Atlantic Canada to offer Canada Customs services on a 24 hour, seven day a week basis, and U.S. preclearance. The Airport is a major economic generator, valued at over \$1.27 billion to the provincial economy, welcomes over 3.4 million passengers annually, and is an internationally recognized leader in customer service, having been rated the Best Airport in the World in its class for the past seven years.

Guidelines for Media at Halifax Stanfield International Airport

- Please call Corporate Communications first, before coming to the Airport (see numbers below).
- Media are permitted in all public areas of the Airport and are free to interview passengers, with their permission. Media are asked not to interfere with Airport operations in any way, including disruption of passenger lineups.
- Media are welcome to do live feeds at the Airport, upon request, with at least 24 hours notice. Arrangements can be made to park vehicles at the South End of the Terminal Building. However, all cable must be properly secured to minimize risk of tripping hazards, and should be placed away from high traffic areas (ie. along exterior walls).
- Access to secure areas of the Airport is strictly controlled, and will not, as a rule, be granted.
- Areas of the Airport are available for commercial filming, subject to certain fees and licensing procedures. For more information, contact HIAA's Corporate Communications office at 902.873.6314.
- Photography and filming in the pre-board security screening and U.S. Customs and Border Protection areas is strictly prohibited without permission of CATSA and/or U.S. Customs and Border Protection officials.

Halifax Stanfield International Airport Media Relations Contacts

Halifax International Airport Authority's Corporate Communications staff is reachable 24/7, by calling the numbers below. If you are calling after business hours or weekends, call **902.221.4664**. If you receive voice mail, please leave a message and one of our staff will get back to you as soon as possible.

Ashley Barnes, Media Relations & Coordinator _____	902.873.4422 ext. 1508 or 902.221.4664
Corporate Communications Department _____	902.873.6314
Peter Spurway, Vice President _____	902.873.6312
Karen Sinclair, Manager _____	902.873.1422

Airlines are responsible for airline-related issues, including weather delays, aircraft incidents, airline labour issues, on-time performance, flight schedules, baggage issues, passenger issues, etc. Following are some of the most frequently requested airline telephone numbers.

Air Canada (Eastern Region) _____	514.422.5788	Delta _____	404.715.2554
Air Canada Jazz _____	902.873.5054	Icelandair _____	410.715.5153
Air St. Pierre _____	902.873.3566	Porter Airlines _____	416.619.8593
Air Transat _____	514.987.1660	United Airlines _____	847.700.5538
American Airlines _____	817.967.1577	US Airways _____	480.693.5729
Continental Airlines _____	713.324.5080	WestJet _____	403.444.2615

Other Agencies are often responsible for situations that occur at the Airport, but fall outside of the Authority's jurisdiction. Following is a list of some that may be able to help.

Canada Border Services Agency (CBSA) _____	902.426.0580
Canadian Air Transport Security Authority (CATSA) _____	613.998.4527
Citizenship and Immigration Canada _____	902.426.1419
NavCanada (Eastern Region) _____	888.562.8226
RCMP _____	902.490.1497
Canada Revenue Agency _____	902.426.9889
Transport Canada _____	613.993.0055
U.S. Customs and Border Protection _____	800.826.1471